

COVID-19 Impacts to California's Recycling Markets

Select Committee on Recycling

November 18, 2020



2020 in Review

Q1 > Q2 > Q3 > Q4

PANDEMIC

RECYCLING

- National lock-down in March shutters businesses and schools, driving huge shift in volume to residential curb
- Implemented strict safety procedures to protect essential staff
- Commercial volume down 20%+
- Residential Volume up 30%+
- Careful re-opening of states shows some improved volume
- However, resurgence of cases keeps volume recovery at bay
- Work From Home continues
- Major companies projecting return no earlier than July 2021

- Monitoring investments in new/renewed domestic mills
 Commodity pri
- Commodity prices were largely flat from 4Q19
- Shift in material to Residential curb, driving contamination concerns
- Continued investments in sorting technology to improve quality
- Increased demand for Fiber, Aluminum and certain plastics results in modest value improvement
- However, still seeing small and mid-size processors closing doors
- No indication of resolution
- Continued headwinds, made more complex by Pandemic

China's National Sword is a permanent structural market change; global pandemic placing additional pressure on paper manufacturing

Operational Best Practices





Quickly deployed measures to protect employees and ensure business continuity

Shifting Volumes from Pandemic



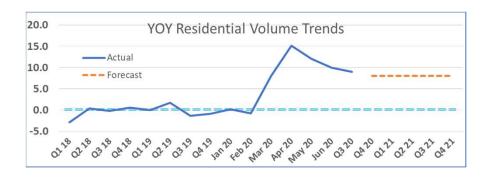
Small and large container volumes decreased dramatically as businesses, bars, restaurants and schools closed



Residential volumes increased as much as 30% during the shelter-in-place weeks.

- Residents forced to remain home
- More family with children home from college and school
- Panic purchasing in early weeks
- More e-Commerce and at-home delivery

Volume Trends As The Country Reopens





Residential Volumes will remain elevated over trailing 2-year averages by 10%+

- Less than 50% of public are willing to go out other than work, groceries or barber ²
- More employees will be afforded work from home opportunities ³
- More e-Commerce and at-home delivery 5
- Some college students electing to remain home for online learning

Small and Large Container Volumes will slowly increase, as specific segments struggle to recover, and likely not return fully

- Restaurants seat half their tables ¹
- Less than 50% of public are willing to go out other than work, grocery store or barber ²
- Businesses will embrace Work From Home for a good portion of their workers ³
- Hospitality / Travel and Leisure unlikely to recover until late 2021 or 2022 ⁴

The "New Normal" yields a long-term shift in volumes across our contracts

¹⁻https://www.qsrmagazine.com/fast-food/trying-picture-life-restaurants-after-covid-19

^{2 -} https://www.ipsos.com/sites/default/files/inline-images/abc_covid-19_051420_1.jpg

^{3 -} https://www.zdnet.com/article/cfos-looking-to-make-remote-work-telecommuting-more-permanent-following-covid-19-says-gartner-survey/

^{4 -} https://www.latimes.com/travel/story/2020-04-10/when-will-we-travel-again

^{5 -} https://www.theatlantic.com/ideas/archive/2020/04/how-pandemic-will-change-face-retail/610738/

Recycling Materials in the Pandemic

Residential

- Increase in small cardboard (eCommerce)
- Record amounts of aluminum, PET and glass
- Overall, we have not seen dramatic increases in contamination

Commercial

- Large drops in material, particularly OCC and Office Paper
- More from groceries and big box; less from retail and offices

Industrial

- Limited suspension of permanent business
- Less impact to recycling volumes

California Considerations

- Historically, China imported 20M tons per year of recovered paper from North America
- Majority of California recyclables exported for 25 years
- China plans to entirely exit market beginning January 1, 2021
- Investment in domestic capacity is occurring, limited opportunities for California recyclers



Source: Waste Dive

Q1 Commodity Value

- Total Company = \$86/ton
- California Sites = \$137/ton
- CRV adds significant value to PET, aluminum, and glass

YTD Commodity Value

- Total Company = \$98/ton
- California Sites = \$152/ton

YOY Volume in CA

- Inbound tons -6.5%
- OCC +15.4%
- Paper -37.7%
- Aluminum +0.4
- PET +26.6%
- Glass +25.3%

CRV Curbside Payments contribute to stable recycling rates and continued infrastructure investment

America Recycles Day Survey

- Republic Services commissioned survey in 9 cities as part of ARD
- 75% of respondents recognize importance of recycling; only 52% recycle 'most of the time'



We'll handle it from here.

Pandemic-Driven Concerns Prompt A Recycling Wake-Up Call

Survey finds 58% of respondents are reevaluating their eco-friendly habits

PHOENIX (Nov. 10, 2020) — In advance of America Recycles Day on November 15, Republic Services (NYSE: RSG) released a survey highlighting how the COVID-19 pandemic has acted as a wake-up call for consumers to live a more sustainable life. Among the eye-opening results, six in ten Americans reported they are worried about the future of the environment — but the pandemic is also helping them change their eco-friendly habits.

HOW HAS COVID-19 CHANGED LOS ANGELES RESPONDENTS' ECO-FRIENDLY HABITS?

- 1. I've become more aware of my impact on the environment **60.4%**
- 2. I've been careful to purchase more eco-friendly products 62.4%
- 3. I've worked to waste less/conserve more resources 54.4%
- 4. I've been better about sorting my recyclables 30.8%
- 5. I've started composting more **48.8%**

WHAT'S HOLDING LOS ANGELES RESPONDENTS BACK FROM RECYCLING MORE?

- 1. Lack of space in my home for an extra bin 41.2%
- 2. Don't understand what can and can't be recycled **33.6%**
- 3. Don't think my recycling is actually recycled **33.6%**
- 4. Lack of convenient access 15.6%
- 5. Don't have enough information regarding recycling 24.8%
- 6. I'm too lazy 23.2%
- 7. Don't believe recycling makes a difference 32.8%

Space constraints, confusion, and lack of confidence in recycling are areas of opportunity













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